

## **MetroCare Annual Meeting: Celebrating Forty Years** **Nov 6 Chickasaw Country Club 6 PM**

MetroCare invites all of our credentialed provider members to join us in celebration of forty years of MetroCare Physicians as well honoring Dr. Carter Towne for his many years of service as chairman of our board as he retires off the board in December.

- Visit with your peers
- Enjoy great food
- Vote in the board election
- Get network performance updates

[click here for Info/RSVP](#)



## **UnitedHealthcare States Gold Card Plan Should Cut Precert Requirements**

- National program from UnitedHealthCare intended to reduce prior authorizations by substituting with a simpler advance notification process

- Effective OCT 1, qualifying providers can submit advance notifications to confirm patient eligibility and network status but NO clinical information will be requested

- High performing provider groups will qualify to perform specific procedures billed under that group TIN using the simpler advance notification

- Qualifying group provider status is determined by a history of a high percentage of prior auth approvals and prompt responses to requests for clinical information

### UHC LINKS TO DETAILED INFORMATION

1. National Gold Card Program webpage [click here](#)
2. Program Qualifying Criteria info page [click here](#)
3. CPT Code List of Qualifying Procedures [click here](#)
4. How to Check Gold Card Status by TIN [click here](#)

UHC notes that provider Qualifying Status may change over time depending on practice response to patient clinical information requests/audits across all UHC contracts

**IF YOU HAVE YET TO SCHEDULE/COMPLETE THE MLH EPIC  
HYPERSPACE TRAINING PLEASE CLICK HERE FOR HELPFUL INFO**

# ICD-10-CM Updates Coding Rescheduled: 9 AM Sept 20 and Oct 3 BOOT CAMP COMING AGAIN IN JANUARY

## SVMIC Monthly Lunchtime Webinars

Practice management experts give these excellent monthly presentations from a risk management perspective. These are all at NOON

**OCT 10: Billing and Supervising AP Providers**

**NOV 7: Telemedicine**

**DEC 5: Coping with difficult Coworkers**

## Coding Lunchtime Topics at 12:15

**SEPT 24: Preventive Care Coding**

**OCT 9 and 16: Billing and Supervising AP Providers**

**NOV 13 and 20: One Hour on Modifier 25 (Repeat)**

[click here for more info/rsvp](#)

## In Case you Missed It: Important Coding Topics Repeated

**Oct 4: 1 PM E&M Deep Dive**

**Oct 11: 1 PM 3 Hours on Modifier**

**Nov 15: 9 AM GI Coding**

**1 PM Coding Cardiology**

**Nov 22: 9 AM Coding ObGyn**

**1 PM Coding Musculoskeletal**

**NOV 13 and 20: One Hour on Modifier 25 (Repeat)**

**Also Mornings in October:**

**Oct 4: 9 AM Reviewing Compliance Plans**

**Oct 11: 9 AM Coding External Causes**

## December: CPT 2024 Updates

MetroCare will host live **CPT Coding Updates** webinars in four identical sessions in December. Look for dates to be posted on the event calendar in coming weeks.

## We Are Here to Assist You

A dedicated team of professionals is committed to assuring MetroCare physicians have the tools and resources to achieve success with the changes required by transition to value-based healthcare.

**T. Carter Towne, MD**  
**Chairman**

t 901.360.1360

carter.towne@metrocarephysicians.com



**Taylor Bailey, MHA, SHRM-P**  
**Executive Director**

t 901.261.7804

taylor.bailey@metrocarephysicians.com

## Clinical Services

**Fran Parker**  
**Provider Relations and**  
**Quality Improvement**

t 901.261.7791

fran.parker@metrocarephysicians.com

**Wendy Hughes, LPN**  
**Quality Reporting Coordinator**

t 901.261.7790

wendy.hughes@metrocarephysicians.com

## Education Services

**Donna Pendergrass, MD, CPPM,**  
**CPCO Communications Director**

t 901.261.7796

donna.pendergrass@  
metrocarephysicians.com

## Credentialing Services

**Kelly Jordan, CPMSM**  
**Credentialing Manager**

t 901.261.7797

kelly.jordan@metrocarephysicians.com

**Teresa Stacks**  
**Credentialing Specialist**

t 901.261.7792

teresa.stacks@metrocarephysicians.com

**MetroCare Physicians telephone**  
**901.360.1360 fax 901.360.1336**