



A METROCARE PHYSICIANS PUBLICATION

August 2024

TN Senate Bill Brings Relief from Payer Recoupments

Effective lobbying by the Tennessee Medical Association has brought significant relief from payer recoupment issues in the state of Tennessee by changing healthcare legislation.

In the past, recoupments of paid claims deemed inappropriate by outside audits have tied up revenue for extensive periods of time, even if the monies were eventually refunded on appeal.

Significant changes to commercial contracts effective July 1 this year include:

- -Shortens the audit lookback period from 18 to 15 months
- -Requires 30 days notice to the practice to allow initiation of appeals prior to recoupment
- -Prohibits payers from recoupment of any funds before all appeals have been exhausted
- -Allows recoupment of only the overpayment amount rather than the amount of the entire claim

*this does not apply to Medicare, Medicaid, or other government insurance programs click here to view other changes 2024 TN laws

***SAVE THE DATE *** MetroCare Annual Meeting November 6 Chickasaw Country Club 6 PM

Tennessee Medical Foundation Service to Physicians

In order to make known to our members the important work done and remarkable resources provided by the Tennessee Medical Foundation on the behalf of physicians in Tennessee, and by extension their patients, we are co-opting with the Memphis Medical Society to bring speakers to our annual meeting this year to address physician burnout and prevention and treatment of other behavioral health and addiction problems.

Please save that date of Nov 6 so that you join us to hear this important message.

Thrive Physician Wellness Initiative

The Memphis Medical Society and Memphis Medical Foundation provide confidential hotline services to connect its member physicians with a licensed psychologist by phone call or text to 901-286-3110. An online HIPAA compliant form will also allow you to connect with this service. click here

The Memphis Medical Foundation will cover the cost of up to 6 sessions with the psychologist.

MLH Epic Access Information

If you need access to the Methodist LeBonheur EHR at any level whether for encounters, referrals, orders, patient history, etc after the Oct 5 implementation of Epic, please click here for details

CARE MANAGEMENT CODING lunchtime webinar August 7 and 21

This new program is a comparison of the different types of care management codes and their requirements to include the new codes added for 2024. This is a great overview

Get all those acronyms straight: CCM, PCM, PIN, PIN-PS, CHI

This session is very appropriate for clinicians as well as for coders.

Popular Coding Topics Repeated in August

August 11: 9AM Dissecting and coding Op Notes

1 PM Coding Preventive Services

August 23: 9 AM Coding for NonCoders

1 PM Basic Medical Terminology

Overview of Obesity Medications Lunchtime Webinar July 19 12:15 PM

Presented by: Chris Le, Pharm.D. | OptumRx

SEPTEMBER ICD 10 2025 UPDATES

MetroCare will host live ICD-10-CM Updates webinars in four identical sessions on

Sept 6 and 13 at 9 AM and 1 PM on both days.

SVMIC Monthly Lunchtime Webinars

Practice management experts give these excellent monthly presentations from a risk management perspective. These are all at NOON

AUG 15: Bankruptcy

SEP 12: Dealing with Difficult Patients

OCT 10: Billing and Supervising AP Providers NOV

7: Telemedicine

DEC 5: Coping with difficult Coworkers

CLICK HERE TO ACCESS EVENT CALENDAR FOR REGISTRATION AND MORE INFO.

Teresa Stacks

We Are Here to Assist You

A dedicated team of professionals is committed to assuring MetroCare physicians have the tools and resources to achieve success with the changes required by transition to value-based healthcare.

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Education/Event Calendar

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