

MetroCare Expands Support for Your Practice

More Staff Training Resources

Increasing retirements and remote employment opportunities have made it more difficult to find experienced medical practice personnel. We bring awareness to low cost/free opportunities for staff education beyond our traditional coding classes.

The **Mid-South Medical Group Management Association** in Memphis has developed a new program with the Memphis Medical Society to grow the leadership skills and expand the healthcare business knowledge of your staff. Their Mid-South Healthcare Leadership Institute can bring interaction with experts in healthcare leadership and administration to your administrative employees for very low cost and minimal time commitment. [click here for more](#)

We partner with **SVMIC** to provide access to their expert practice management advice during monthly lunchtime webinars. SVMIC also provides, for their covered physicians and their employees, free online modules to train in practice management basics, online and in person practice compliance training for HIPAA, OSHA, and Fraud, Waste, and Abuse, and a **new online module to assist you with training medical assistant hires**. [click here for more](#)

Connecting with Physician Health Resources

MetroCare is forging a closer relationship with the Memphis Medical Society, and through them, with the Tennessee Medical Association and the Tennessee Medical Foundation to bring more attention and resources for physician well being in our network.

We are currently working with the MMS to bring an expert keynote speaker to address physician burnout and its related problems to our Annual Meeting on November 6. Everyone needs to hear this message with useful information on actions you can take as a practice and programs that are readily available for prevention and treatment.

Please save the date NOV 6 and look for updates regarding the annual meeting to be held at Chickasaw Country club.

Physicians Welcome at all Online Training

Please be aware that physicians are always welcome and appropriate attendees for all of our programs, though the brief online lunchtime programs are easier to attend with topics that are often of broader interest. Twice a month on Fridays we have three hour specialty coding programs that you may enjoy if you have the time. Upcoming events listed on the next page, or [click here for event calendar](#)

AVOID NETWORK TERMINATION. PAY YOUR 2024 DUES BY MAY 31. PLEASE CONTACT US FOR ISSUES. 901.360.1360

UHC to Implement Two Factor Authentication

This summer, UnitedHealthcare will require two-factor authentication to access their portal.

This will provide greater security and will prevent sharing of passwords. If you have staff doing that kind of thing. Be prepared for this change. [Click here for info](#)

MLH EpicCare Link

Epic will be at Methodist LeBonheur before you know it. If you have directly accessed MLH hospital records for your patients in the past, please be on the lookout for communications either from us or from MLH or from Le Bonheur.

This self-service type of access will require/allow your site administrator to add and edit user access for your practice as needed after initial setup from MLH IT.

LUNCHTIME WEBINARS

FOR EVERYONE:

Navigating Social Security and Public Healthcare Options for Your Workforce Presented by HUB International and FEDLogic **June 5 NOON**

click here to learn about impending retirement planning for Social Security and Medicare vs commercial health coverage

Tips for HEDIS Quality Measure Reporting **June 12 NOON**

Improve your quality metric scoring and reduce the need for audits in value-based contracts with tips for more efficient documentation and reporting of HEDIS based metrics presented by Laurie King, RN

Official Coding Guidelines **July 10 & 24**

the rules and instructions for the use of the ICD codes. For those who have never read the guidelines, it can be an illuminating experience.

2024 SVMIC

SVMIC practice consultants share their expertise in the business of running a practice.

Payer Recoupments and Audits	June 20
Bankruptcy Basics	August 15
Dealing with Difficult Patients	September 12
Supervising and Billing AP Providers	October 10
Telemedicine	November 7
Coping with Difficult Coworkers	December 5

WEBINAR EVENT CALENDAR

CLICK HERE TO RSVP and GET MORE INFO
choose the correct month in the dropdown

SUREST WEBINAR ADDRESSES PRIOR AUTH FOR SPECIALTY PROCEDURES AND CANCER TREATMENT

click here to register

June 20 NOON

Upcoming Specialty Coding Topics:

CODING BOOT CAMP **June 7/14/21/28**

Coding the Big Four	July 12	9AM
Chart Auditing	July 12	1PM
Endocrine Coding	July 17	9AM
Coding for SDOH	July 17	1PM

click here for event calendar

We Are Here to Assist You

A dedicated team of professionals is committed to assuring MetroCare physicians have the tools and resources to achieve success with the changes required by transition to value-based healthcare.

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Education/Event Calendar



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